

# Coastal supports North Carolina's Small

**Businesses** — Business owners who are Coastal members enjoy business account rates that help them maximize their savings and get the convenience they need in their busy workdays. Partnership with Office Ours is an opportunity to become a member and take advantage of numerous services at reduced fees! Learn more at <u>www.coastal24.com</u>.

#### View Business Rates here:

https://www.coastal24.com/Learn/Resources/Rates/Business-Account-Rates#

## How can I open a business account?

You can open a small business account at any branch location. Depending on the type of business, a few additional documents will be needed to open the account.

## How do I sign my business account up for Digital banking?

To sign up for Digital Banking, you must accept the terms of the Digital Banking Services Agreement and Disclosure. Click on the link to Register a Business or Trust Account. Fill in the blanks for Account Number, Business or Trust Name, SSN/TIN, and Zip Code exactly the way the business or Trust is named. Press submit when complete. You will then be prompted to create a User ID and Password. Then, follow the steps when prompted.

#### How do I get a loan in my business name?

Once you have an established business account, you can apply for a loan in your business name.

## I have more questions, who can assist me?

For consultation on new business accounts, account questions, and business lending, please contact Coastal Credit Union's St. Albans Headquarters branch team:

- Joseph Alston, Branch Manager, 919-882-5961, jalston@coastal24.com
- Trevor Humphries, Account Manager, 919-882-5957, <u>thumphries@coastal24.com</u>

Once your business account is established, for assistance with maintenance and issues, please contact:

Helen Taylor, Business Account Administrator, 919-865-3367, <u>htaylor@coastal24.com</u>

For additional Coastal needs, Sheilah Sutton, your Community Engagement Officer, can be reached at (919) 882-6735 or <u>ssutton@coastal24.com</u>.